



BEYOND

SERVICEAPI

User Guide



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Preface

This documentation contains information on how to install and operate **Beyond ServiceAPI** in your Business Central environment.

This documentation is intended for experienced users of Business Central. Additional knowledge of third-party software products may be required to set up **Beyond ServiceAPI**.

Read this documentation in full to set up **Beyond ServiceAPI** and work with it professionally. Pay particular attention to the tips, information and safety instructions contained in the documentation. Inform your employees about the proper use of **Beyond ServiceAPI** and keep the documentation in a place that is accessible to your employees.

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Manufacturer

Beyond ServiceAPI is developed by:

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VISIT APPSOURCE

Version history

Version	Date	Autor	Comment
1.0	21.04.2023	Jannic Weidel	Initial (English) Version of the documentation
1.1	15.05.2023	Jannic Weidel	Added Chapter for assigning permission sets
1.2	13.06.2025	Jannic Weidel	Added Preface chapter
Document Access		public	

General Information

This documentation contains important information that you must observe when following the descriptions. The information is highlighted as notes and arranged according to type and importance. The notes are listed below in ascending order of importance:

TIP

This represents **no risk**. In addition to the classic clicking on options, Business Central also offers the option of using so-called shortcuts. Shortcuts are key combinations with which you can also execute the desired action in the user interface. By using shortcuts, you can work faster and more effectively. Try the key combination and you will be surprised how much faster you can work.

NOTE

This represents **no risk**. This note contains important information on the correct use, configuration or operation of the software. Follow these instructions to avoid inefficiencies and unnecessary support tickets. For example, this note can show you that an option is hidden and tells you how to proceed if you want to show it again.

IMPORTANT

This represents a **low risk**. This notice refers to non-critical issues that may lead to undesired behavior or configuration problems. May affect user experience or functionality if not considered.

CAUTION

This represents a **medium risk**. This notice indicates a potential problem that could affect system stability or data integrity. Failure to comply may result in errors, loss of performance or partial service interruptions. The errors caused by non-compliance only affect the app itself and prevent you from working with data within the app.

WARNING

This represents a **high risk**. This notice indicates an immediate and serious risk to the productive system. Failure to observe this warning may affect the entire system. There is a risk of loss of critical data or total system failure, leading to prolonged downtime. It may not be possible to restore the data and a backup must be imported.


Beyond ServiceAPI is an extension for Microsoft Dynamics 365 Business Central.

Beyond ServiceAPI creates the interface between the PowerApp and **Beyond Service**.

The latest version of this documentation can be found at the following link: [Beyond ServiceAPI Documentation](#).

The examples described in this documentation represent only a part of the possibilities that the **Beyond ServiceAPI** solution offers you.

If you have a specific case that you would like to map via the solution, please feel free to contact us.

 NOTE

No dependencies on or to other apps

No dependent applications are required to use **Beyond ServiceAPI**, i.e. you do not need to install any additional applications.

Documentation Information

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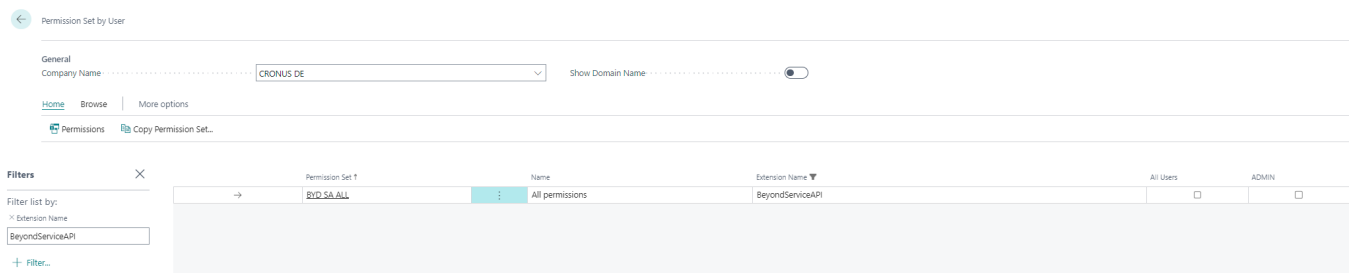
Assign User Permissions

The following description shows how to assign user permissions for the **BEYOND ServiceAPI** extension. The permission sets provided are:

Permission Set	Description
BYD SA ALL	This permission set enables the use of the BeyondServiceAPI extension.

To assign the permission set for **BEYOND ServiceAPI** to a user, proceed as follows:

1. Open the search function from the role center (**ALT+Q**).
2. Search for **Permission Sets** and click on the appropriate search result.
3. The **Permission Sets** page is displayed.
4. Select one of the above permission sets from the list.
5. Click **Related > Permissions > Permission Set by User** in the menu bar.




6. The **Permission Set by User** page is displayed.
7. Show the filter area (**SHIFT+F3**) and pick **Extension Name** and the value **BeyondServiceAPI** as filter criteria.
8. The list is filtered to the permission sets of **BeyondServiceAPI**.
9. Select the check box on the right side of the page for the user or users to whom you want to assign the permission set.






You have assigned a permission set for **BEYOND ServiceAPI** to a user. Note that users with the **SUPER** permission set have all rights, i.e. you do not need to give this user any additional rights.




Setup Users for ServiceApp

This chapter describes how to setup a user for using the ServiceApp.

To setup a user for using the ServiceApp, do the following:

- 1. Open the search function from the role center (**ALT+Q**) .
- 2. Search for the **ServiceApp Logins** page and click the appropriate search result.





ServiceApp Logins

	Email ↑		Resource No.		Active
→ *	<input type="text"/>		*		<input type="checkbox"/>

- 3. Under the **Email** column, enter the user's email address that will be used to log the user in.
- 4. Under the **Resource No.** column, specify the resource associated with the user.
- 5. Check the box under the **Active** column to unlock the credentials so that the user can log in with the user credentials.

You have created user credentials that allow someone to log in to the ServiceApp using your Business Central.