



BEYOND CHANGESERIALNO

User Guide



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Preface

This documentation contains information on how to install and operate **Beyond ChangeSerialNo** in your Business Central environment.

This documentation is intended for experienced users of Business Central. Additional knowledge of third-party software products may be required to set up **Beyond ChangeSerialNo**.

Read this documentation in full to set up **Beyond ChangeSerialNo** and work with it professionally. Pay particular attention to the tips, information and safety instructions contained in the documentation. Inform your employees about the proper use of **Beyond ChangeSerialNo** and keep the documentation in a place that is accessible to your employees.

DOWNLOAD
PDF

Manufacturer

Beyond ChangeSerialNo is developed by:

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VISIT APPSOURCE

Version history

Version	Date	Author	Comment
1.0	28.03.2023	Jannic Weidel	Initial version of the documentation
1.1	10.05.2023	Jannic Weidel	Added Chapter for assigning permission sets
1.2	12.06.2025	Jannic Weidel	Added Preface Chapter
Access		public	

General Information

This documentation contains important information that you must observe when following the descriptions. The information is highlighted as notes and arranged according to type and importance. The notes are listed below in ascending order of importance:

TIP

This represents **no risk**. In addition to the classic clicking on options, Business Central also offers the option of using so-called shortcuts. Shortcuts are key combinations with which you can also execute the desired action in the user interface. By using shortcuts, you can work faster and more effectively. Try the key combination and you will be surprised how much faster you can work.

NOTE

This represents **no risk**. This note contains important information on the correct use, configuration or operation of the software. Follow these instructions to avoid inefficiencies and unnecessary support tickets. For example, this note can show you that an option is hidden and tells you how to proceed if you want to show it again.

IMPORTANT

This represents a **low risk**. This notice refers to non-critical issues that may lead to undesired behavior or configuration problems. May affect user experience or functionality if not considered.

CAUTION

This represents a **medium risk**. This notice indicates a potential problem that could affect system stability or data integrity. Failure to comply may result in errors, loss of performance or partial service interruptions. The errors caused by non-compliance only affect the app itself and prevent you from working with data within the app.

WARNING

This represents a **high risk**. This notice indicates an immediate and serious risk to the productive system. Failure to observe this warning may affect the entire system. There is a risk of loss of critical data or total system failure, leading to prolonged downtime. It may not be possible to restore the data and a backup must be imported.

Beyond ChangeSerialNo is an extension for Microsoft Dynamics 365 Business Central.

Beyond ChangeSerialNo allows you to change the serial number of a service item.

The serial number is changed for the service item and the associated documents. This process can only be performed once and cannot be undone.

The latest version of this documentation can be found at the following link: [Beyond ChangeSerialNo Documentation](#).

 **NOTE**

No dependencies from or to other apps

No additional, basic applications are required to use **Beyond ChangeSerialNo**.

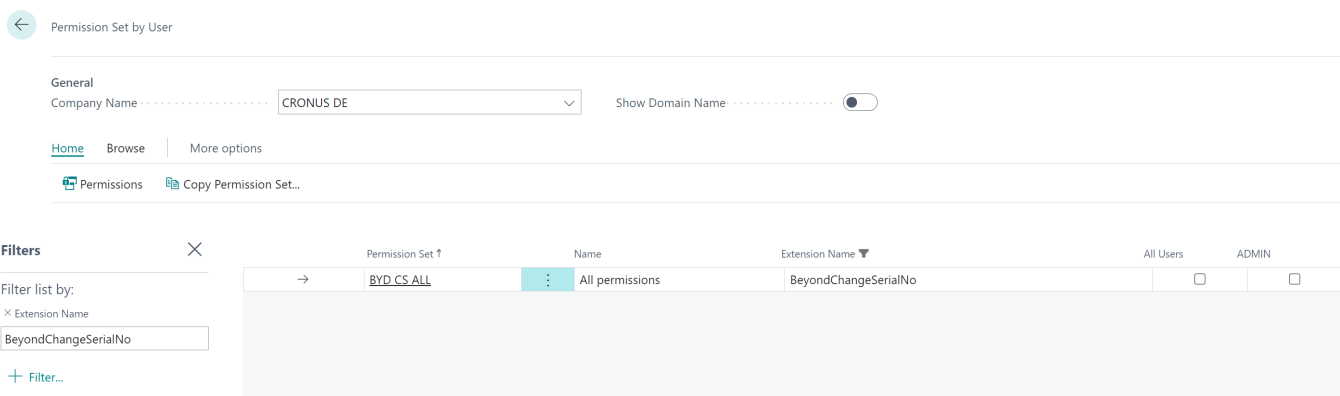
Assign User Permissions

The following description shows how to assign user permissions for the **BEYOND ChangeSerialNo** extension. The permission sets provided are:

Permission Set	Description
BYD CS ALL	This permission set enables the use of the BeyondChangeSerialNo extension.

To assign the permission set for **BEYOND ChangeSerialNo** to a user, proceed as follows:

1. Open the search function from the role center (**ALT+Q**).
2. Search for **Permission Sets** and click on the appropriate search result.
3. The **Permission Sets** page is displayed.
4. Select one of the above permission sets from the list.
5. Click **Related > Permissions > Permission Set by User** in the menu bar.



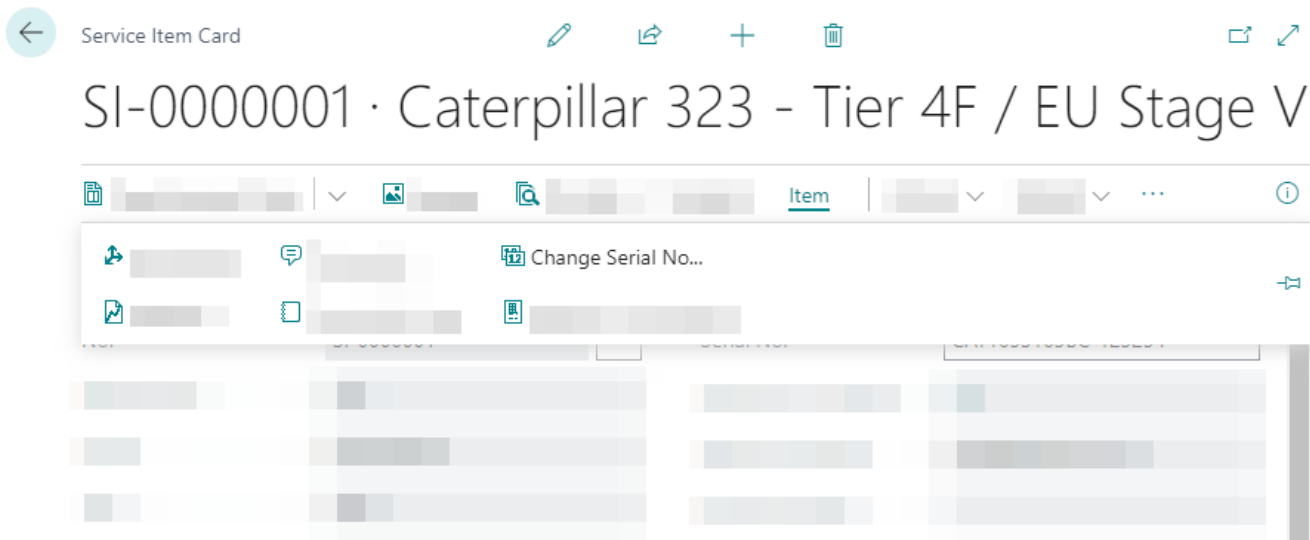
6. The **Permission Set by User** page is displayed.
7. Show the filter area (**SHIFT+F3**) and pick **Extension Name** and the value **BeyondChangeSerialNo** as filter criteria.
8. The list is filtered to the permission sets of **BeyondChangeSerialNo**.
9. Select the check box on the right side of the page for the user or users to whom you want to assign the permission set.

You have assigned a permission set for **BEYOND ChangeSerialNo** to a user. Note that users with the **SUPER** permission set have all rights, i.e. you do not need to give this user any additional rights.

Change Serial Number

This chapter describes how to change a serial number of a service item.
To change the serial number of a service item, proceed as follows:

- 1. Open the search function from the role center (**ALT+Q**).
- 2. Search for **Service Items** and click on the corresponding search result.
- 3. The **Service Items** list is displayed.
- 4. Open the service item card for the service item for which you want to change the serial number.
- 5. In the menu bar, click **Item > Change Serial No.....**



- 6. The wizard for changing the serial number is displayed. This wizard guides you through the process step by step.
- 7. Click **Next**.
- 8. Specify the new serial number for the service item.

Change Serial No.

Set Serial No.

Please specify the new serial no. you want to use.

No.

SI-0000001

Description

Caterpillar 323 - Tier 4F / EU Stage V

Serial No.

CAT1653165BC-123254

New Serial No. *

Back

Next

Finish

- 9. Click **Next**. The next window shows you the changes that will be made when you change the serial number.

↗ ×

The following entries will be affected when changing the serial no.

Back Next Finish

- ↗ ×

When you're ready, click finish to apply the changes to the database. All affected ledger entries will be updated with the new Serial No. Be carefull with this action as it is irreversible.

12. Please note that the serial number change cannot be undone. All affected items will be updated with the new serial number. Click **Finish**.
13. You will be asked if you really want to change the serial number. Confirm the dialog with **Yes**.
14. A process window shows you the status of the serial number change. If few items are affected by changes, this window will only be displayed for a few seconds.

You have changed the serial number of a service item (including all documents associated with that service item).