



BEYOND

SERVICEAPI

User Guide



BEYONDIT GmbH

Schauenburgerstr. 116
24118 Kiel
Germany
+ 49 431 3630 3700
hello@beyondit.gmbh

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About Beyond ServiceAPI

About this Extension

Beyond ServiceAPI is an extension for Microsoft Dynamics 365 Business Central.

It was developed by:

BEYONDIT GmbH

Schauenburgerstraße 116

24118 Kiel

Germany

moin@beyondit.gmbh

+49 431 3630 3700

Beyond ServiceAPI creates the interface between the PowerApp and **Beyond Service**.

The latest version of this documentation can be found at the following link: [BEYOND ServiceAPI Documentation](#).

NOTE

No dependencies on or to other apps

No dependent applications are required to use BEYOND ServiceAPI, i.e. you do not need to install any additional applications.

Documentation Information

Version	Date	Autor	Comment
1.0	21.04.2023	Jannic Weidel	Initial (English) Version of the documentation
1.1	15.05.2023	Jannic Weidel	Added Chapter for assigning permission sets
Document Access		public	

[Setup Users for ServiceApp](#)

Assign User Permissions

The following description shows how to assign user permissions for the **BEYOND ServiceAPI** extension. The permission sets provided are:

Permission Set	Description
BYD SA ALL	This permission set enables the use of the BeyondServiceAPI extension.

To assign the permission set for **BEYOND ServiceAPI** to a user, proceed as follows:

1. Open the search function from the role center (**ALT+Q**).
2. Search for **Permission Sets** and click on the appropriate search result.
3. The **Permission Sets** page is displayed.
4. Select one of the above permission sets from the list.
5. Click **Related > Permissions > Permission Set by User** in the menu bar.

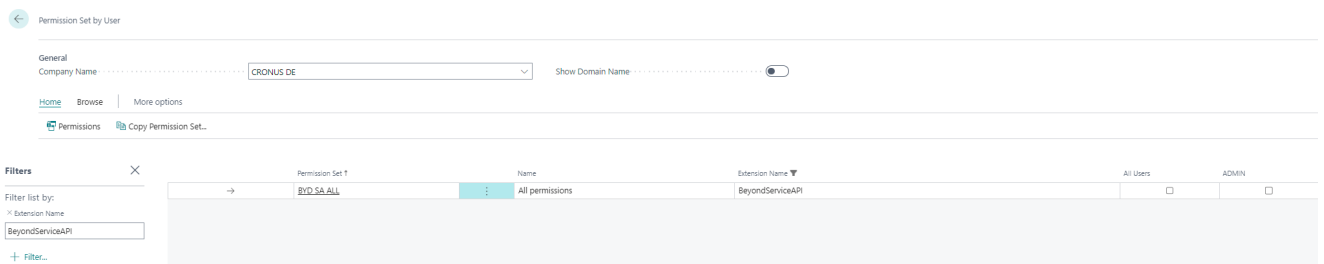


Figure: Permission Sets for BEYOND ServiceAPI


6. The **Permission Set by User** page is displayed.
7. Show the filter area (**SHIFT+F3**) and pick **Extension Name** and the value **BeyondServiceAPI** as filter criteria.
8. The list is filtered to the permission sets of **BeyondServiceAPI**.
9. Select the check box on the right side of the page for the user or users to whom you want to assign the permission set.

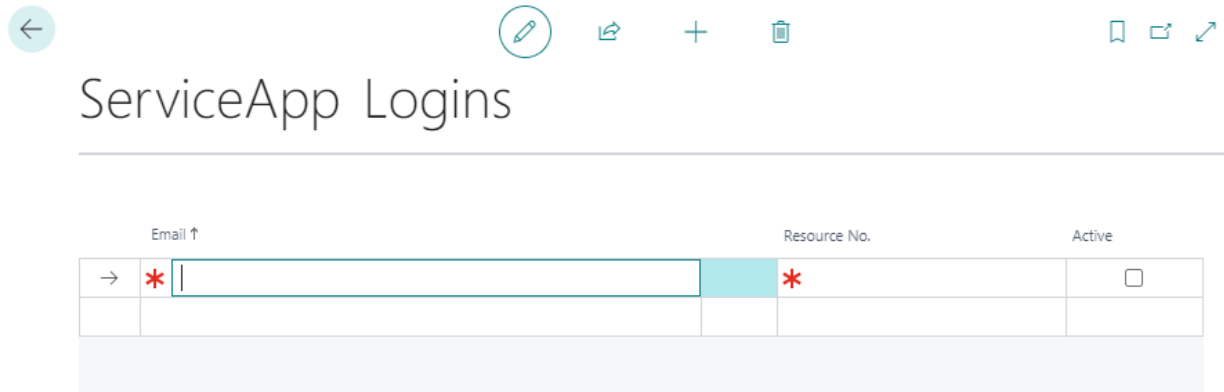
You have assigned a permission set for **BEYOND ServiceAPI** to a user. Note that users with the **SUPER** permission set have all rights, i.e. you do not need to give this user any additional rights.

Setup Users for ServiceApp

This chapter describes how to setup a user for using the ServiceApp.

To setup a user for using the ServiceApp, do the following:

1. Open the search function from the role center (**ALT+Q**) .
2. Search for the **ServiceApp Logins** page and click the appropriate search result.



The screenshot shows the 'ServiceApp Logins' page. At the top, there is a navigation bar with a back arrow, a pencil icon, a share icon, a plus icon, a trash icon, and a bookmark icon. Below the navigation bar, the title 'ServiceApp Logins' is displayed. Underneath the title is a table with three columns: 'Email ↑', 'Resource No.', and 'Active'. The first row of the table has a red asterisk in the 'Email' column, a red asterisk in the 'Resource No.' column, and an unchecked checkbox in the 'Active' column. The second row is empty.

	Email ↑	Resource No.	Active
→ *		*	<input type="checkbox"/>

Figure: ServiceApp Logins

3. Under the **Email** column, enter the user's email address that will be used to log the user in.
4. Under the **Resource No.** column, specify the resource associated with the user.
5. Check the box under the **Active** column to unlock the credentials so that the user can log in with the user credentials.

You have created user credentials that allow someone to log in to the ServiceApp using your Business Central.