



BEYOND

CHANGESERIALNO

User Guide



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About this Extension

BEYOND ChangeSerialNo is an extension for Microsoft Dynamics 365 Business Central.

It was developed by:

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BEYOND ChangeSerialNo allows you to change the serial number of a service item.

The serial number is changed for the service item and the associated documents. This process can only be performed once and cannot be undone.

The latest version of this documentation can be found at the following link: [BEYOND ChangeSerialNo Documentation](#).

NOTE

No dependencies on or to other apps

No dependent applications are required to use BEYOND ChangeserialNo, i.e. you do not need to install any additional applications.

Version	Date	Author	Comment
1.0	28.03.2023	Jannic Weidel	Initial version of the documentation
1.1	10.05.2023	Jannic Weidel	Added Chapter for assigning permission sets
Access		public	

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Change Serial Number

This chapter describes how to change a serial number of a service item.

To change the serial number of a service item, proceed as follows:

1. Open the search function from the role center (**ALT+Q**).
2. Search for **Service Items** and click on the corresponding search result.
3. The **Service Items** list is displayed.
4. Open the service item card for the service item for which you want to change the serial number.
5. In the menu bar, click **Item > Change Serial No.....**

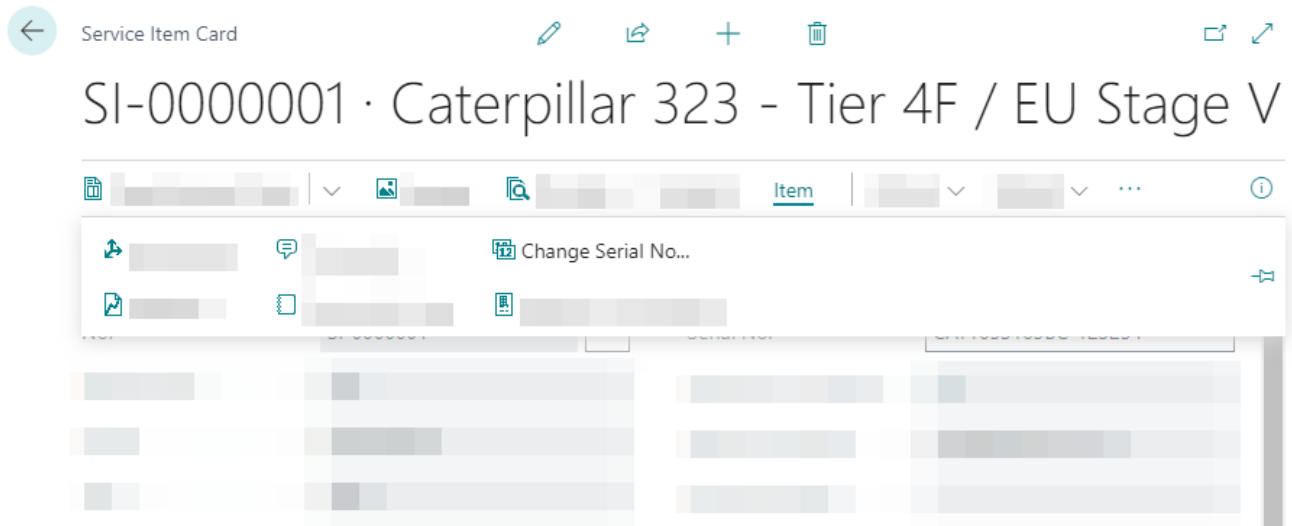


Figure: Change Serial Number for a Service Item

6. The wizard for changing the serial number is displayed. This wizard guides you through the process step by step.
7. Click **Next**.
8. Specify the new serial number for the service item.

Change Serial No.



Set Serial No.

Please specify the new serial no. you want to use.

No.	SI-000001
Description	Caterpillar 323 - Tier 4F / EU Stage V
Serial No.	CAT1653165BC-123254
New Serial No. *	<input type="text"/>

Figure: Change Serial Number - New Serial Number

9. Click **Next**. The next window shows you the changes that will be made when you change the serial number.

Change Serial No.



Check Changes

The following entries will be affected when changing the serial no.

Changes		
Table Name		No. of Records
Service Item Line		6
Service Line		10
→ <u>Service Item</u>		1

Figure: Changes to record due to the new serial number

10. To check the changes made to the records, click the digit in the **No. of Records** column.

11. Click **Next**.

Change Serial No.



Finished

When you're ready, click finish to apply the changes to the database. All affected ledger entries will be updated with the new Serial No. Be carefull with this action as it is irreversible.

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Figure: Complete Serial Number Change

12. Please note that the serial number change cannot be undone. All affected items will be updated with the new serial number. Click **Finish**.
13. You will be asked if you really want to change the serial number. Confirm the dialog with **Yes**.
14. A process window shows you the status of the serial number change. If few items are affected by changes, this window will only be displayed for a few seconds.

You have changed the serial number of a service item (including all documents associated with that service item).